

1. Integrating with Gallagher

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You can easily use your Gallagher EID tag files to record activities in FarmIQ.

Once the integration has been set up, FarmIQ will:

- import tag files you have uploaded to Gallagher into your FarmIQ [Tag library](#), where you can use them to record activities or add them to existing ones
- automatically record activities for weights, health treatments, condition scores and scannings, if the activity does not already exist.



- The Gallagher integration is available in FarmIQ Pro and Performance+.
- It will only add activities automatically if your farm [keeps a stock reconciliation](#) in FarmIQ and the tags are active on your farm.
- Imported files with tags that you have not linked to your farm will appear in the **Unknown** tab of the Tag library.



We recommend you check the Diary to confirm the product information for automatically recorded health treatments. Automatic matches of product information may not always be accurate.

Setting up the integration

To set up the integration:

1. In the top Navigation bar, click **Office** then, under **Admin**, click **Settings**.
2. Click **External company access**.
3. Click **Edit**.
4. In the **Gallagher** box, switch **Allow access** on.
5. You will be taken to the Gallagher website to confirm access to your account.
 - If you are not already logged in in to Gallagher, enter your Gallagher **Email address** and **Password** then click **LOG IN**.

- You will see a Gallagher confirmation screen, then automatically return to FarmIQ. **Allow access** for Gallagher should now be on.

Files will begin importing automatically within a few hours, or you can go to the [Tag library](#) and click **Refresh Gallagher files**.


How the integration works

Once you have set up the integration, FarmIQ will check for new Gallagher files every few hours during the day. The first time it checks, it will also fetch historical files for the last year.

Every time files are imported:

- if possible, the system will automatically record activities for files with weight, health treatment, condition score or scanning information
- the files will be added to your [Tag library](#), where you can [use them to record activities](#) that are not automatically created
- there will be a notification on the [Notification bell](#) under **Attention required**, with the option to **Review** the imported files in the Tag library.

In the Tag library screen:

- files imported from Gallagher will be marked with a Gallagher icon 
- you can check for new Gallagher files immediately by clicking **Refresh Gallagher files**.

Automatic activity creation

If you [keep a stock reconciliation in FarmIQ](#), the integration can automatically add activities based on tag files that have records for:

- weights
- health treatments

- condition scores
- scanning.

When the integration imports a tag file with this information, it will check if a matching activity has already been created.

If it does not find an existing activity, the system will try to automatically create one, using the information in the file.

To record an activity automatically, the system needs to:

- select the stock, based on your farm's linked EID numbers
- for health treatments, [match product information](#) on the file to what's available in your FarmIQ inventory.



- In the activity details, these activities are marked as recorded by **Super User**. You can filter the Diary by **Recorded by** to show or hide them.
- For scannings, there may be issues if the system does not recognise the values that were used in the tag file. If you have problems, use one of the [Scanning](#) headings at this link and enter values as numbers from 0 to 4.

Selecting stock from EIDs

The system can only automatically add activities for tags that are already active on your farm. You can add imported tags to the farm and link them to a mob by:

- adding [new](#) or [existing stock](#)
- [registering the tags as you record an activity](#)
- with FarmIQ Pro, [linking EIDs to mobs](#).

Use tag files whenever you [draft stock](#), to make sure the system can find the correct mob.

Product recognition for health treatments

The system will only record a health treatment if it can match the product information entered in the file to what's available to use in your FarmIQ inventory.

If there is not an exact match, the system will use AI to look for close matches.

If the system cannot find a matching product, then no treatment will be recorded. You can still [use the imported file](#) to record the treatment, adding the product details yourself.



Automatic matches may not always be accurate. We recommend you check the product information in automatically recorded health treatments, using your Farm diary. The integration uses OpenAI to help identify products. We have tried to minimise any inaccurate results, but neither OpenAI nor FarmIQ are liable for decisions based on the app's output.



When required for product identification, FarmIQ sends OpenAI:

- the product name from the tag file
- information about how the product is being used, such as the animal type
- lists of all the possible products and of products commonly used on your farm.

FarmIQ does not share any information that would identify you or your farm.

Using imported tag files

You can use the imported tags to create activities yourself or edit an existing activity to add a tag file.

- [Edit existing activities](#) in the Diary. You will need to click **Edit stock selection** then choose to add the tag file from your tag library.
- Choose to use a tag file from your library when you [record a stock activity](#).
 - If the tags have not been linked to your farm, the file will be in the **Unknown** tab of the Tag library.
- Record an activity [from the Tag library](#), or view activities recorded with the file.

Find out more

- [Library](#)
- [Tag library](#)
- [Edit and delete activities](#)
- [Data integrations](#)

- [Stock recording methods](#)
- [Record animal activities](#)
- [NAIT](#)